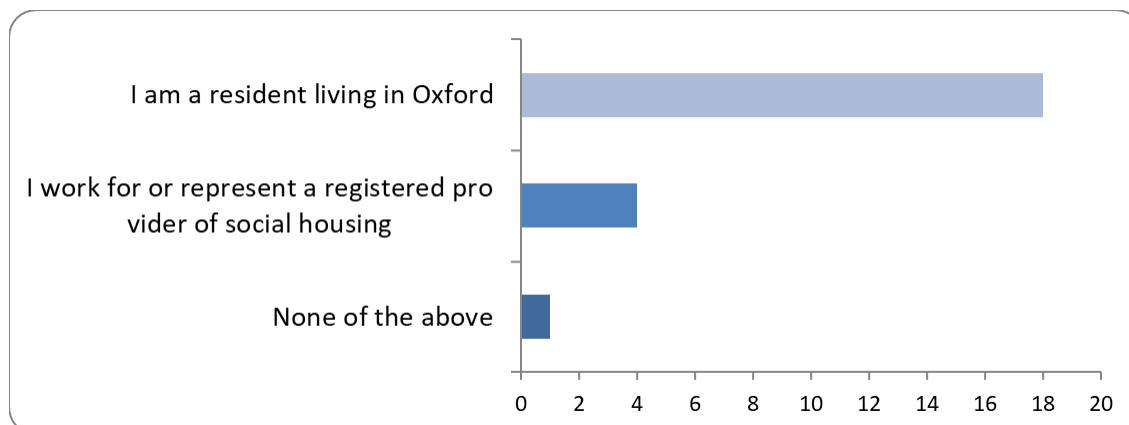


## Appendix 5: Tenancy Strategy and Policy Survey Consultation Response

1: Please select the option that best describes you:

### capacity

There were 23 responses to this part of the question.



Option	Total	Percent
I am a resident living in Oxford	18	78.26%
I work for or represent a registered provider of social housing	4	17.39%
I work for or represent a charity / voluntary organisation	0	0.00%
None of the above	1	4.35%
Not Answered	0	0.00%

2: If applicable, which registered provider are you representing / do you work for?

### name of registered provider

There were 7 responses to this part of the question.

3: If applicable, which voluntary organisation / charity are you representing / do you work for?

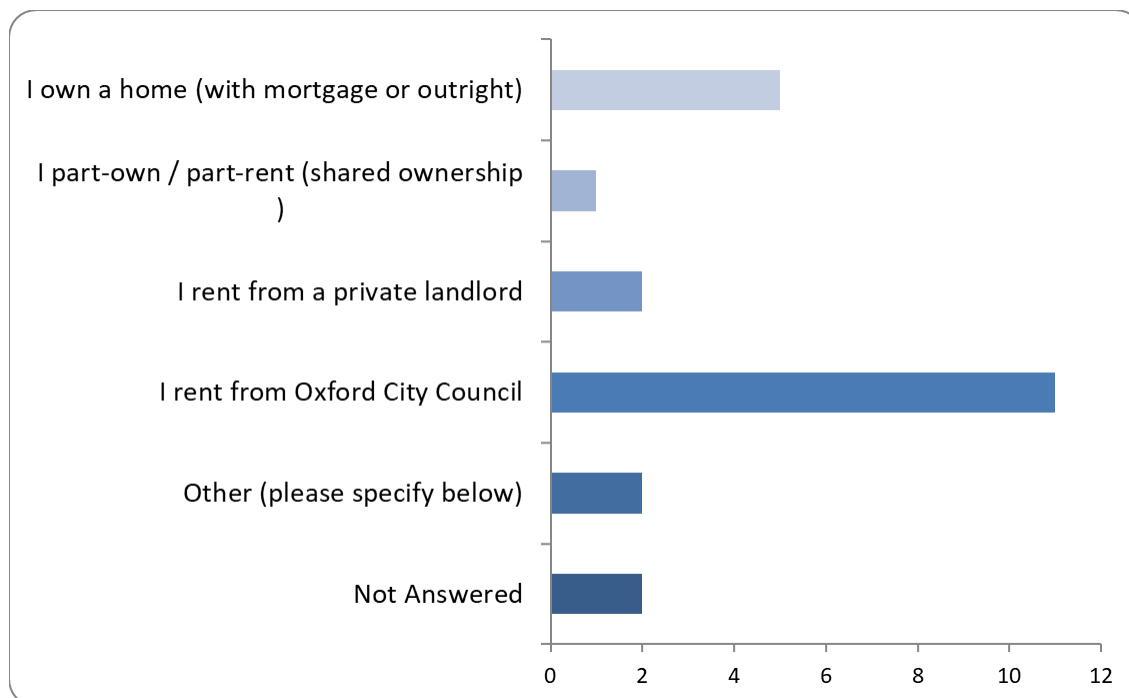
### voluntary organisation name

There were 0 responses to this part of the question.

#### 4: What is your housing situation?

##### **housing situation**

There were 21 responses to this part of the question.



Option	Total	Percent
I own a home (with mortgage or outright)	5	21.74%
I part-own / part-rent (shared ownership)	1	4.35%
I rent from a private landlord	2	8.70%
I rent from Oxford City Council	11	47.83%
I rent from a housing association (registered provider)	0	0.00%
I live in temporary accommodation	0	0.00%
Other (please specify below)	2	8.70%
Not Answered	2	8.70%

**other**

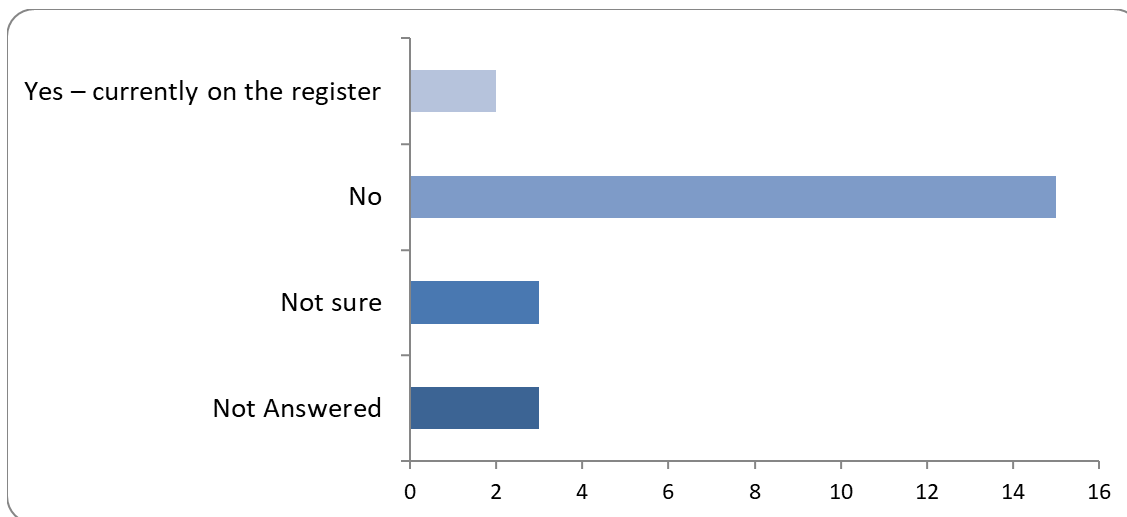
There were 2 responses to this part of the question.

5: Are you currently on the Housing Register\* in Oxford, or have you applied to join?

\*The Housing Register is referring to applicants applying for an offer of social housing from the Council or a Registered Provider of Social Housing/Housing Association (not Shared Ownership or a Mutual Exchange).

### housing register application

There were 20 responses to this part of the question.

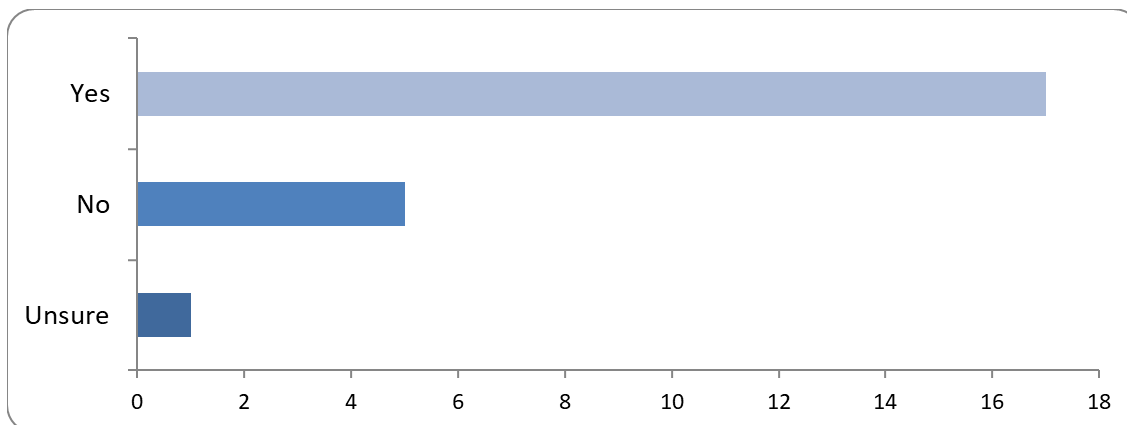


Option	Total	Percent
Yes – currently on the register	2	8.70%
Yes – applied but not yet accepted	0	0.00%
No	15	65.22%
Not sure	3	13.04%
Not Answered	3	13.04%

6: Do you agree that registered providers should offer "lifetime" (secure or assured) tenancies?

### agree with secure tenancies

There were 23 responses to this part of the question.

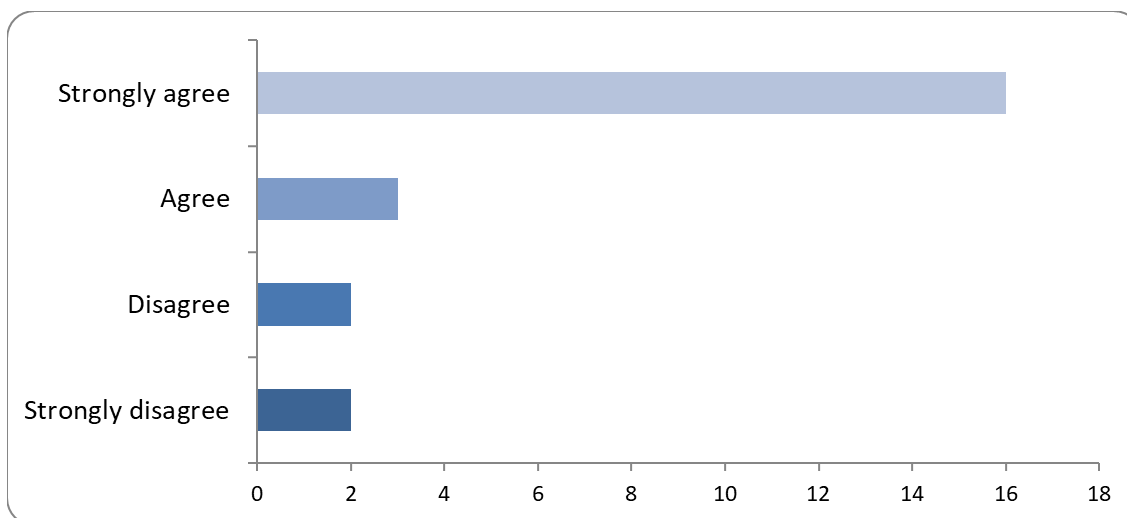


Option	Total	Percent
Yes	17	73.91%
No	5	21.74%
Unsure	1	4.35%
Not Answered	0	0.00%

7: The focus for registered providers should be on providing tenancies at social rent levels.

#### **social rent as preferred rent level**

There were 23 responses to this part of the question.



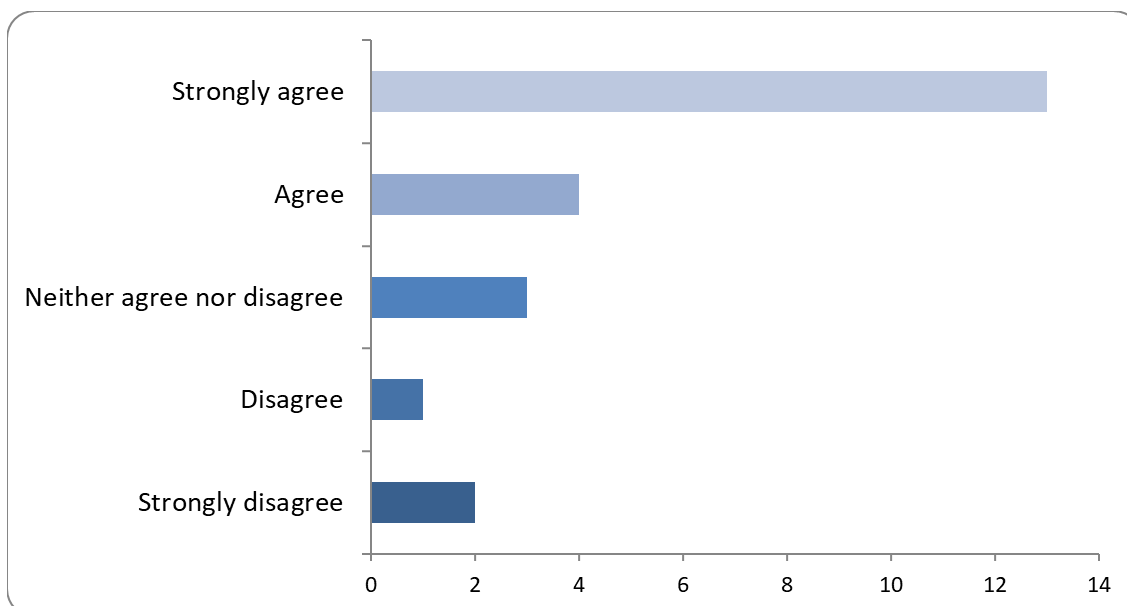
Option	Total	Percent
Strongly agree	16	69.57%
Agree	3	13.04%

<b>Neither agree nor disagree</b>	0	0.00%
<b>Disagree</b>	2	8.70%
<b>Strongly disagree</b>	2	8.70%
<b>Not Answered</b>	0	0.00%

8: Affordable Rents, if used, should be capped at LHA (Local Housing Allowance) levels.

#### **affordable rent tenures**

There were 23 responses to this part of the question.

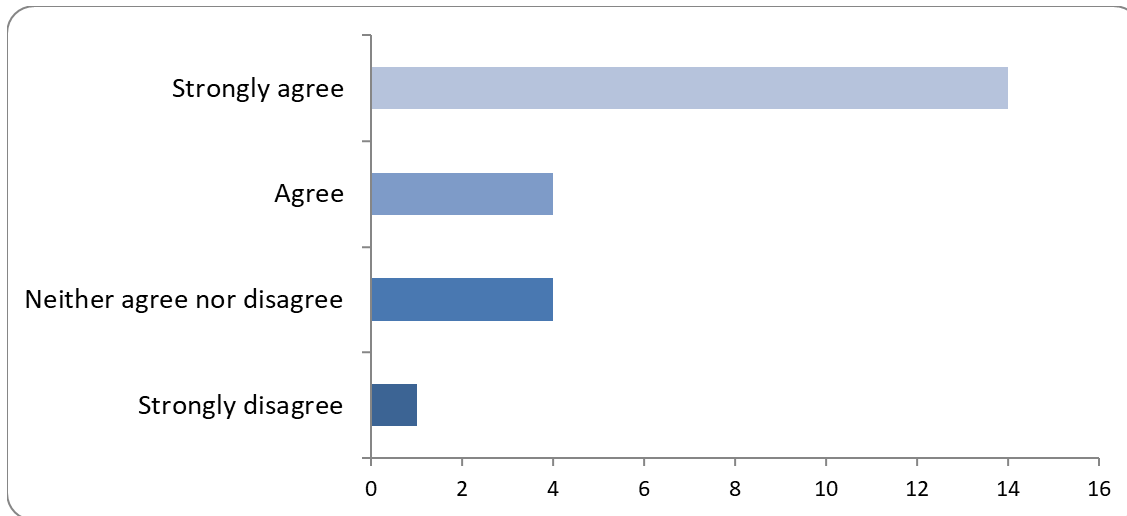


<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Strongly agree</b>	13	56.52%
<b>Agree</b>	4	17.39%
<b>Neither agree nor disagree</b>	3	13.04%
<b>Disagree</b>	1	4.35%
<b>Strongly disagree</b>	2	8.70%
<b>Not Answered</b>	0	0.00%

9: When developing shared ownership properties, registered providers should set rents at an affordable level.

### shared ownership and affordability expectations

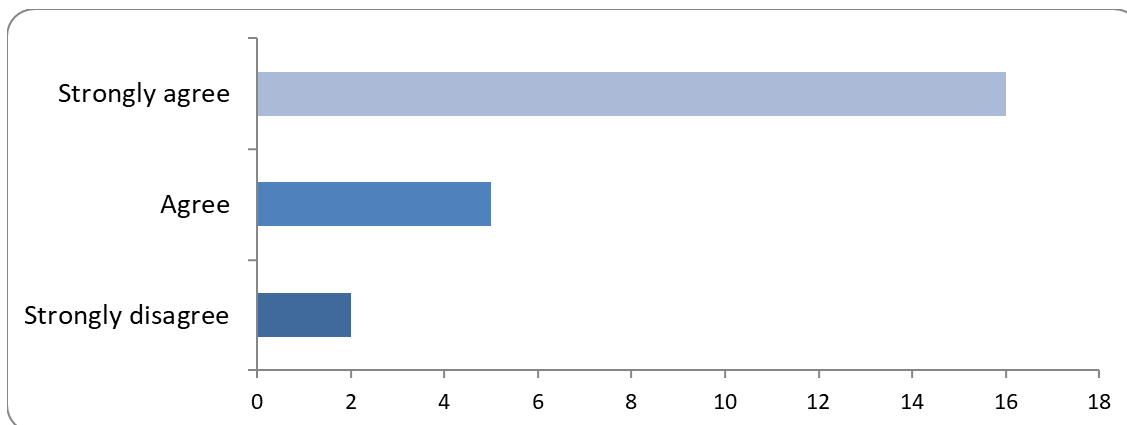
There were 23 responses to this part of the question.



Option	Total	Percent
Strongly agree	14	60.87%
Agree	4	17.39%
Neither agree nor disagree	4	17.39%
Disagree	0	0.00%
Strongly disagree	1	4.35%
Not Answered	0	0.00%

10: Personalised support should be offered by registered providers to tenants at risk of eviction or struggling to maintain their tenancy.

There were 23 responses to this part of the question.

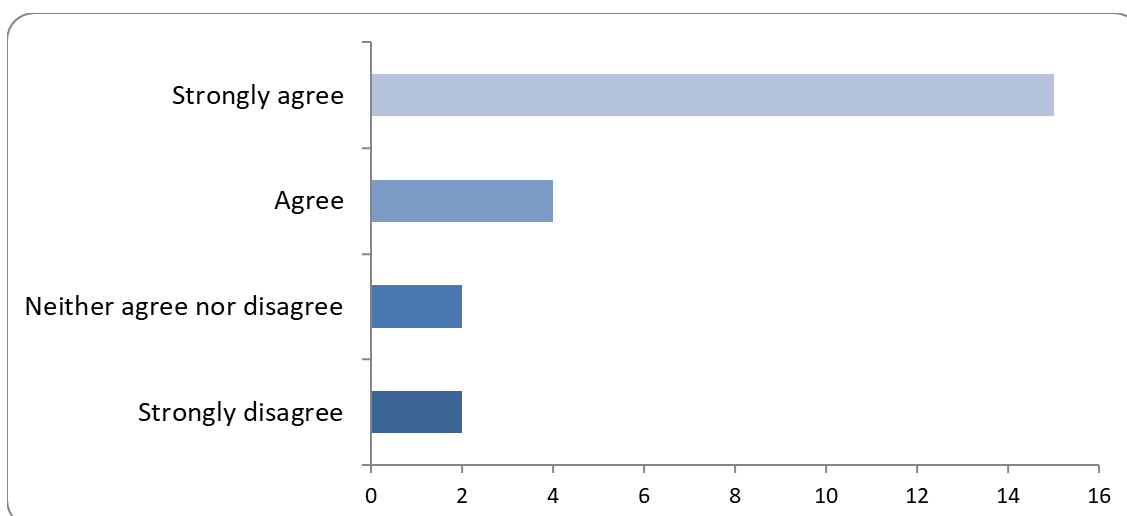


Option	Total	Percent
Strongly agree	16	69.57%
Agree	5	21.74%
Neither agree nor disagree	0	0.00%
Disagree	0	0.00%
Strongly disagree	2	8.70%
Not Answered	0	0.00%

11: Registered providers should adopt a strong, survivor-led approach to supporting tenants affected by domestic abuse.

### domestic abuse

There were 23 responses to this part of the question.



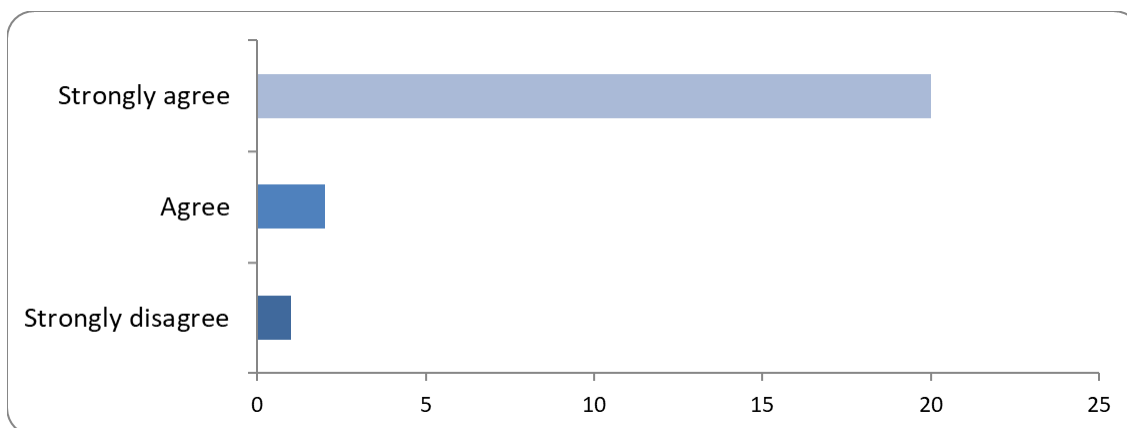
Option	Total	Percent
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<b>Strongly agree</b>	15	65.22%
<b>Agree</b>	4	17.39%
<b>Neither agree nor disagree</b>	2	8.70%
<b>Disagree</b>	0	0.00%
<b>Strongly disagree</b>	2	8.70%
<b>Not Answered</b>	0	0.00%

12: Housing and tenancy management services should be responsive and engage in partnership working to address anti-social behaviour.

### **anti-social behaviour**

There were 23 responses to this part of the question.



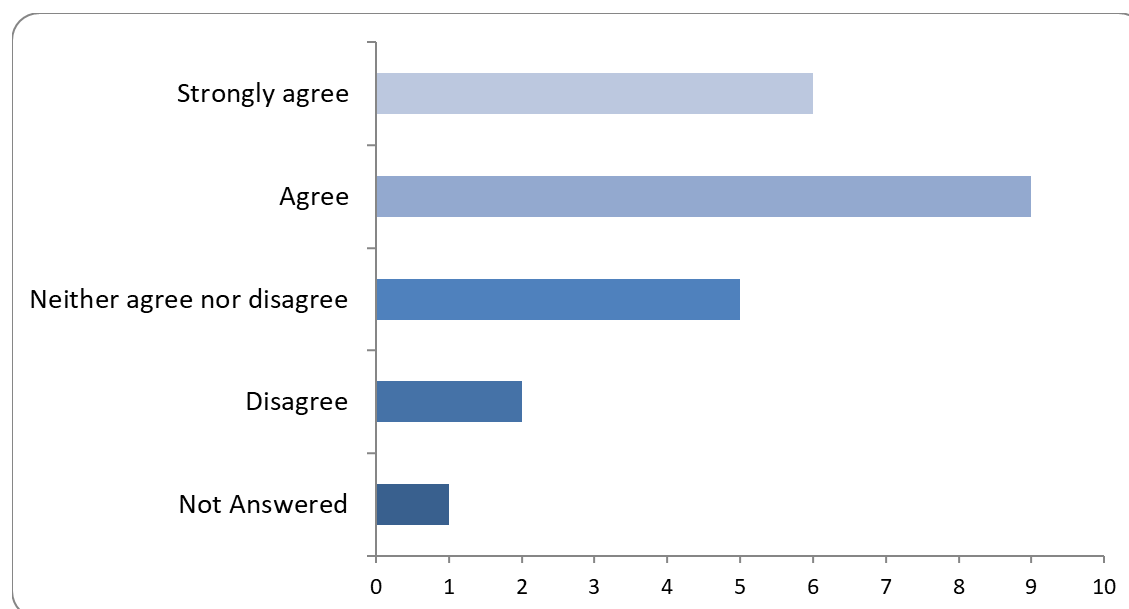
<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Strongly agree</b>	20	86.96%
<b>Agree</b>	2	8.70%
<b>Neither agree nor disagree</b>	0	0.00%
<b>Disagree</b>	0	0.00%
<b>Strongly disagree</b>	1	4.35%
<b>Not Answered</b>	0	0.00%



13: Please indicate how far you agree that the Tenancy Strategy and the Tenancy Policy are written in a straightforward format that is easy to follow and understand.

### language - The Tenancy Strategy

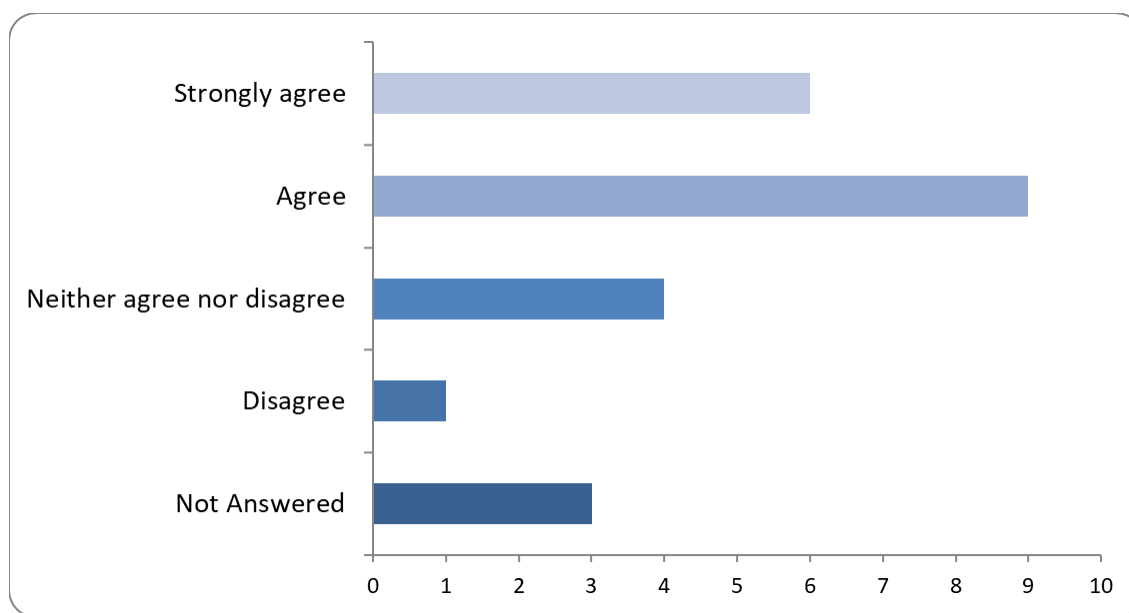
There were 22 responses to this part of the question.



Option	Total	Percent
Strongly agree	6	26.09%
Agree	9	39.13%
Neither agree nor disagree	5	21.74%
Disagree	2	8.70%
Strongly disagree	0	0.00%
Not Answered	1	4.35%

### language - The Tenancy Policy

There were 20 responses to this part of the question.



Option	Total	Percent
Strongly agree	6	26.09%
Agree	9	39.13%
Neither agree nor disagree	4	17.39%
Disagree	1	4.35%
Strongly disagree	0	0.00%
Not Answered	3	13.04%

#### 14: Do you have any other feedback or suggestions to improve the Tenancy Strategy or Tenancy Policy?

##### Further comments summary

- Supporting the aim that dealing with ASB is a priority due to the impact on residents
- The strategy helps to ensure that is fair and all landlords can refer to this
- Support for tenants is important – including help with repairs/environmental health issues/transfer applications and home visits to homes to ensure they are of a decent standard and any identified works needed are promptly completed or tenants are moved if their home needs re-developing.
- The Strategy and Policy will need to be kept under review to reflect any changes in legislation in the future to remain up to date.